

# ToriBOX ENTERTAINMENT LTD

## TERMS & CONDITIONS

**Last Updated:** 8th October, 2026

### 1. ACCEPTANCE OF TERMS

By accessing, using, or interacting with ToriBOX (the "Service"), including the ToriBOX mobile apps and website, Customers (the "User") acknowledge that Customers have read, understood, and agree to be bound by these Terms of Service (the "Terms"). If Customers do not agree to these Terms, please do not access or use the Service.

### 2. SERVICE DESCRIPTION

- a. ToriBOX provides online access to original and licensed vertical dramas and other entertainment content. Some episodes are free; premium episodes can be accessed through:
  - i. Pay-As-You-View (Coins): purchase coins and use them to unlock individual premium episodes.
  - ii. ToriBOX VIP (Subscription): an optional auto-renewing subscription that gives access to every episode of every title on ToriBOX, including ToriBOX Originals, for as long as the subscription is active.
- b. The titles and episodes available on the Service may change from time to time.

### 3. ACCOUNT RESPONSIBILITY

- a. The customers are responsible for keeping their account credentials confidential and secure. This includes:
  - i. Customers' login details (e.g., email, password)
  - ii. Any activities conducted under the Customers' account

If Customers suspect unauthorized access or suspicious activity, notify the company immediately at [hello@tori-box.com](mailto:hello@tori-box.com). We'll take steps to secure Customers' account and prevent further unauthorized use.

### 4. TORIBOX VIP SUBSCRIPTIONS

- a. **Plans.** ToriBOX VIP is offered as weekly, monthly and annual plans. The price and length of each plan are shown in the app, in the Customer's local currency, before purchase.
- b. **Payment.** Payment is charged to the Customer's Apple ID (App Store) or Google Play account at confirmation of purchase.
- c. **Automatic renewal.** The subscription renews automatically at the end of each period, at the same price and for the same length, unless it is cancelled at least 24 hours before the end of the current period. The account is charged for renewal within 24 hours before the end of the current period.
- d. **Managing and cancelling.** Customers can manage or cancel their subscription at any time in their App Store or Google Play account settings. Deleting the app does not cancel a subscription. After cancellation, VIP access continues until the end of the period already paid for.
- e. **Introductory offers.** Where an introductory offer is available (for example, a discounted first week on the weekly plan), it is for new subscribers only, and the subscription then renews at the standard price unless cancelled as described above.
- f. **Price changes.** If the price of a plan changes, Customers will be notified in advance as required by the App Store or Google Play, and can cancel before the new price applies.

g. **Coins and VIP.** Coins and VIP are separate. Coins already purchased remain in the Customer's account and can still be used whether or not the Customer has VIP.

## **5. PAYMENTS AND REFUNDS**

a. Purchases made in the ToriBOX iOS app are processed by Apple through the App Store. Purchases made in the ToriBOX Android app are processed by Google through Google Play. Purchases made on the ToriBOX website are processed securely through Paystack, a trusted payment processor.

b. Refunds for App Store and Google Play purchases are handled by Apple and Google under their own refund policies; Customers can request one at [reportaproblem.apple.com](https://reportaproblem.apple.com) or through Google Play. Refunds for purchases made on the ToriBOX website are handled according to our Refund Policy, which can be found at the footer of our website.

c. Coins are a digital item for use on ToriBOX only. They have no cash value and cannot be transferred, exchanged or redeemed for money, except where required by law.

## **6. INTELLECTUAL PROPERTY**

a. All content on ToriBOX, including videos, scripts, artwork, and other media, are owned by ToriBOX Entertainment Ltd or its licensed partners.

b. Customers don't have permission to:

- i. copy or reproduce our content, whether through screen recording or any other means.
- ii. distribute or share our content without authorization
- iii. claim ownership or rights to our content

Customers shall respect the company's intellectual property rights. It is required that customers contact us at [hello@tori-box.com](mailto:hello@tori-box.com) for permission requests or inquiries.

## **7. PROHIBITED USE**

a. Customers agree to the following:

- i. To keep login credentials confidential.

b. Don't upload or distribute:

- i. ToriBOX copyrighted materials without permission.

c. Don't attempt to:

- i. hack or compromise the company's systems
- ii. disrupt or interfere with the company's services.
- iii. screen record the movies, which is prohibited

## **8. ACCOUNT TERMINATION**

a. We reserve the right to suspend or terminate a Customer account if:

- i. customers violate these terms
- ii. customers breach applicable laws or regulations
- iii. the company detects suspicious or unauthorized activity

Termination may result in loss of access to our services and content. A subscription purchased through the App Store or Google Play must be cancelled in the Customer's store account settings.

## **9. LIABILITY**

a. ToriBOX is provided "as is" without warranties or guarantees. We don't promise:

- i. Uninterrupted service.
  - ii. Error-free access
  - iii. Specific results or outcomes
- b. We're not liable for any losses or damages, including:
  - i. technical errors or issues
  - ii. data loss or corruption
  - iii. business or financial losses
- c. The company's liability is capped at the amount Customers paid for coins or ToriBOX VIP in the most recent purchase or subscription period.

## **10. APP STORE TERMS**

If Customers downloaded the ToriBOX app from the Apple App Store, their use of the app is also subject to Apple's Licensed Application End User License Agreement (<https://www.apple.com/legal/internet-services/itunes/dev/stdeula/>). If Customers downloaded it from Google Play, Google Play's terms also apply. Where these Terms and the store's terms differ on payments, renewals or refunds for store purchases, the store's terms apply.

## **11. TERMS OF USE**

- a. The Service is provided subject to these Terms and all applicable laws and regulations. Customers agree to:
  - i. Use the Service only for lawful purposes
  - ii. Comply with these Terms and all applicable laws and regulations
  - iii. Not engage in any activity that may harm or disrupt the Service or its users

## **12. CHANGES TO THESE TERMS**

We may update these Terms from time to time. The "Last Updated" date above shows when they last changed. Continuing to use the Service after an update means Customers accept the updated Terms.

## **13. CONTACT**

For questions or support, contact [hello@tori-box.com](mailto:hello@tori-box.com).

## **14. BINDING AGREEMENT**

- a. These Terms constitute a binding agreement between Customers and ToriBOX (the "Company"). By using the Service, Customers:
  - i. Acknowledge that the customers have the capacity to enter into a contract.
  - ii. Agree to be bound by these Terms and all applicable laws and regulations.
  - iii. Represent that the customers are at least 18 years old.



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Managing Director